



Guaranteed to Instantly Double Your Transportation Company's Last Month's Google Reviews Within 60 Days of Launching!*

NOW INTEGRATED WITH:



We Help Transportation Companies:

- See a 360° view of the passenger experience
- Discover, resolve and respond to issues in real time
- Significantly increase CST, CSAT and NPS scores
- Skyrocket positive online reviews
- Dramatically decrease negative online reviews
- Manage and auto-respond to online reviews

By scanning one of the **Smart QR codes** strategically placed in your vehicles or by clicking on the link sent post-ride, passengers can send actionable Feedback that enables management to respond and react.

RealTimeFeedback.com

**If our platform does not double your Google reviews from the previous 30 days from the time we launch the AutoPilot Rating Request functionality integrated with your transportation company's management software within 60 days, we will refund you one month of service.*

Thanks for making your vehicles wheelchair accessible.

The back seat of my car had garbage in it.

Where is my ride?!?

The driver is going way too fast!

Real Time Feedback gives you a **360° view** of the passenger experience during their entire journey.



In Vehicle

1

By strategically placing Smart QR Codes in your vehicles, you can learn about passenger issues during the trip.

Post Ride

2

Passengers can receive a rating request text message immediately upon finishing their trip.

3

Public Review Management

Manage and respond to your company's online public reviews such as Google, Trip Advisor, Yelp, Facebook, and others all in one platform.

1

In Vehicle

Find out about issues WHILE passengers are still in your vehicle.

Passengers can alert you about issues by simply scanning Smart QR codes strategically placed throughout your vehicles.

PASSENGERS SCAN CODE TO SUBMIT FEEDBACK



MANAGEMENT RECEIVES & RESPONDS IN REAL TIME



**SCAN OR CLICK HERE
TO TEST HOW IT WORKS!**



ChatGPT integration generates a well-written editable response to every Feedback.

Managing Feedbacks can be done on an app (shown) or web platform.

Smart QR Code Marketing Examples

LIMOS



AISLES



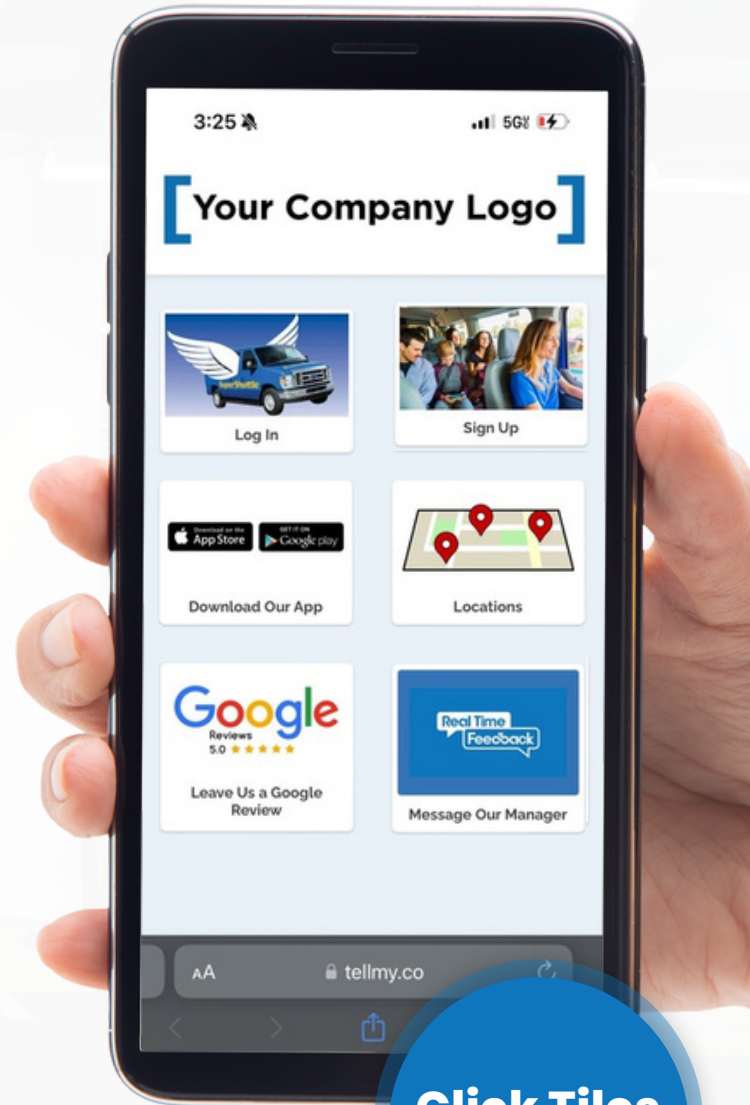
WINDOWS



SEATS



BAR AREAS



**Click Tiles
to Test**

Multi-Link Code

Easily create a Multi-Link page with relevant vehicle information.

Auto Pilot Rating Requests

Send passengers a **rating request** text message and/or email as soon as they finish a trip. 5-star ratings generate 5-star online reviews while non 5-star ratings generate feedback.

Jonathan, thank you for choosing Easy Shuttle for transportation needs. This is the Customer Experience Manager. Can you please click the link below to rate your trip experience on a scale of 1 to 5?

TellMyCo.com/1thru5

36% Average Engagement Rate

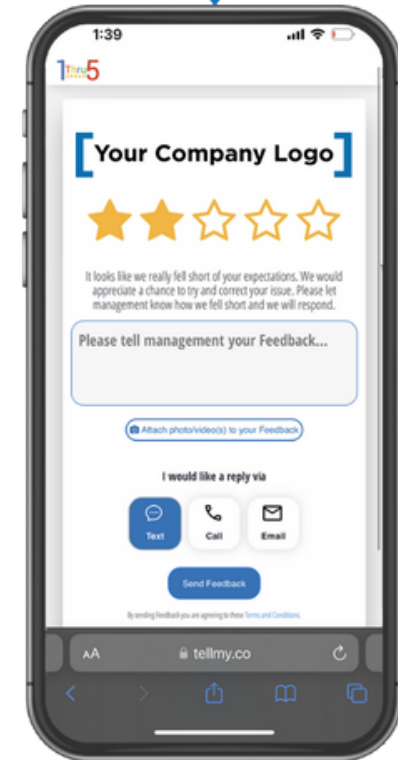
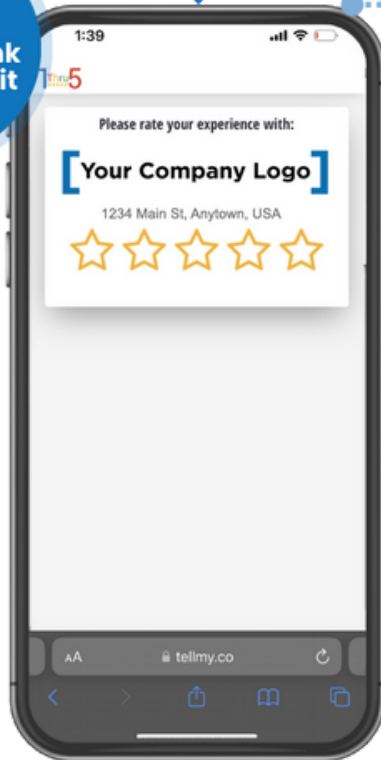


5 Star Reviews:



1-4 Star Reviews:

Click the link to see how it works.



Once passengers leave your vehicle they immediately receive a **rating request** text message or email.

5-star ratings are taken directly to a Google review page for your business.

1-4 star ratings ask the passengers to provide details as to why they did not have a 5-star experience.

Real Time Reviews

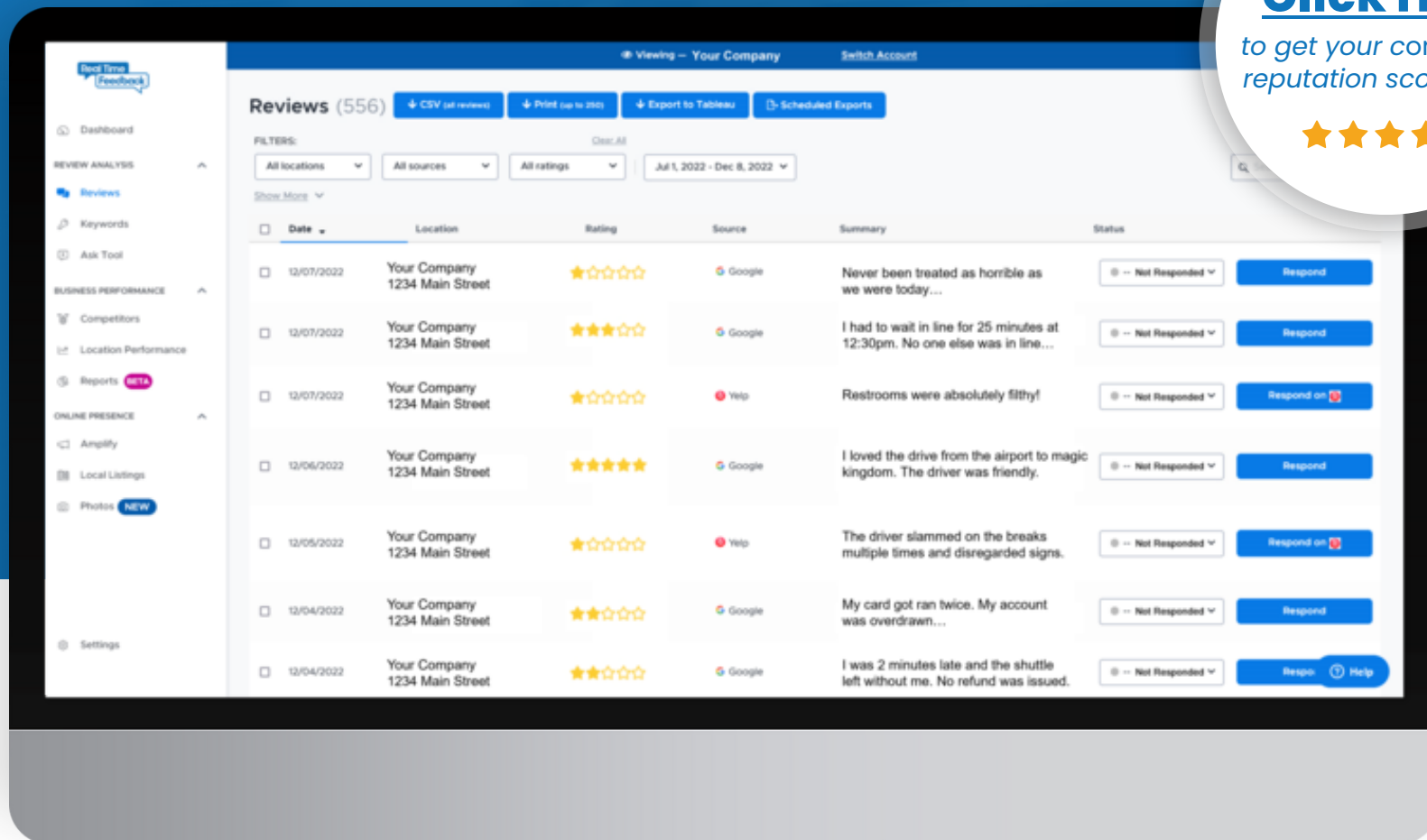
View and respond to public online reviews posted on Google, Trip Advisor, Yelp, Facebook, etc. **all in one platform.**

Auto-Respond feature will send 4 and 5 star Google reviews one of many personal customized responses.



Click Here

*to get your company's
reputation score card.*



KEY BENEFITS

Does your current passenger experience management platform do ALL of this?



Passengers can scan the QR codes strategically placed in your vehicles. **Does not require an app download.**



Easily manage and respond to feedback from both a **mobile app** or **desktop web portal**.



Enterprise view allows groups to **manage** several locations at once.



Send passengers a simple **rating request**. 5-stars go to public review sites, 1-4 stars generate private internal Feedbacks.



AI-powered passenger sentiment analysis lets you quickly gauge your passengers' sentiment when they submit feedback.



Custom alert settings can be set up to ensure Feedbacks do not go unresponded to.



Create departments such as Sales, Training, Maintenance, etc. so designated employees only receive certain Feedbacks.



Passengers can include **photos & videos** with their Feedback.

FEATURES



Real Time Reviews

Easily monitor and respond to all online public reviews from one aggregate portal. Positive reviews can automatically receive a one of several canned responses.



Quick Recruit

Includes QR codes to display on site that list the positions you are hiring for while capturing applicant contact information.



Multi Link Codes

Create QR codes that will direct passengers to a custom landing page with a variety of links that you can create.



Trigger Codes

Create QR codes that pre-populate messages, instantly sent to management with a single tap.



Employee Feedback

By simply adding #EMP to the Feedback, employees can easily submit Feedbacks to management from anywhere.



Respond with Video

Easily respond to passengers with a custom or pre-recorded video message addressing or thanking them for their Feedback.



Create Internal Incidents

Staff and passengers can report internal incidents that are immediately delegated to the department selected.



Masked Calling

Call passengers from your personal cell phone without fear of exposing your personal cell phone number.



Lost & Found Module

Employees can easily log and track found items in the management portal.



Integration with Chat GPT

Recommend responses based on Feedback submitted for faster engagement.

Why Transportation Companies Need Real Time Feedback:

Real Time Feedback allows passengers and management to seamlessly communicate & address issues as they happen. Managers are now able to resolve issues & be proactive in problem-solving, while keeping passengers satisfied. Transportation company managers can actively seek & act upon Real Time Feedback to demonstrate their commitment to their passengers.

After their trip, passengers will receive a personal text from your team inquiring about their experience in your vehicle. Real Time Feedback allows you to take care of situations quickly and respond immediately, reducing negative reviews. Real Time Feedback keeps you in the driver's seat.

Why Sign Up to Real Time Feedback:

- Instantly enhance passenger interactions
- Boost positive online reviews
- Contract with no long-term commitment
- Platform is completely customizable
- Daily/weekly/monthly reporting
- Extremely affordable

Set Up a Demo Today!

Scan or click the code to submit your contact information.



(888) 294-1411



info@realtimefeedback.com

