



Guaranteed to Instantly Double Your Restaurant's Last Months Google Reviews Within 60 Days of Launch!*

NOW INTEGRATED WITH:



We Help Restaurants:

- See a 360° view of the customer experience
- Discover, resolve and respond to customer issues in real time
- Significantly increase CST, CSAT and NPS scores
- Skyrocket positive online reviews
- Dramatically decrease negative reviews
- Manage and auto-respond to online reviews

By scanning one of the **Smart QR codes** strategically placed in your restaurant or by clicking on the link sent post-visit, customers can send actionable Feedback that enables management to respond and react.

RealTimeFeedback.com

**If our platform does not double your Google reviews from the previous 30 days from the time we launch the AutoPilot Rating Request functionality integrated with your restaurant's management software within 60 days, we will refund you one month of service.*

The music is really loud in here. It is hard to have a conversation.

Our server Susan did an incredible job! She really knows your menu.

We have been waiting for over 10 minutes to get the check.

Your new menu has great dishes but can you bring the truffle fries back?

Real Time Feedback gives you a **360° view** of the customer experience with your restaurant.



1 On Site

Learn about issues in your restaurant from customers and employees by using strategically placed Smart QR codes.

2

Post Visit

Customers receive a rating request text message immediately upon leaving your restaurant.

3

Public Review Management

Manage and respond to your restaurant's online public reviews such as Google, Yelp, Facebook and others all in one platform.

1

On Site

Find out about issues WHILE customers are still in your restaurant.

Customers can alert you about issues by simply scanning Smart QR codes strategically placed throughout your restaurant.

**CUSTOMERS SCAN CODE TO
SUBMIT FEEDBACK**



**MANAGEMENT RECEIVES &
RESPONDS IN REAL TIME**



**SCAN OR CLICK HERE
TO TEST HOW IT WORKS!**



**ChatGPT integration generates a well-written
editable response to every Feedback.**

Managing Feedbacks can be done on
an app (shown) or web platform.

Smart QR Code Marketing Examples

HOST STAND



TABLES



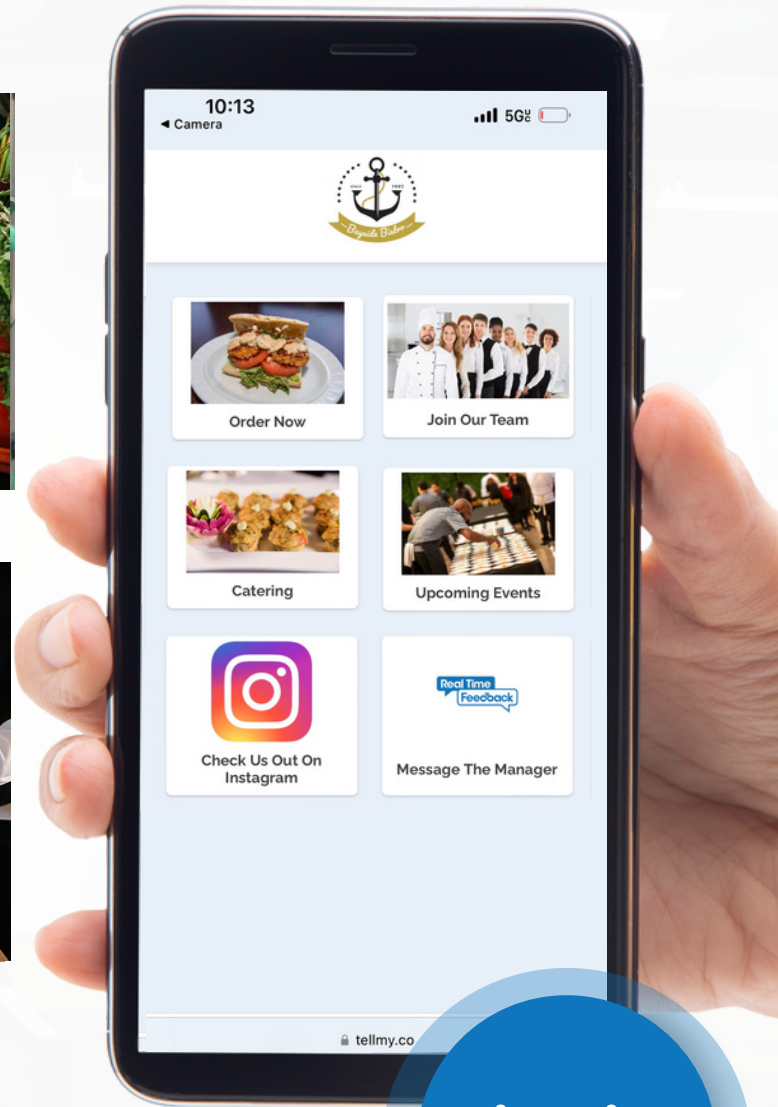
RESTROOMS



MENUS



ENTRANCES



Multi-Link Code

Easily create a Multi-Link page with relevant restaurant information.

Click Tiles to Test

2

Post Visit

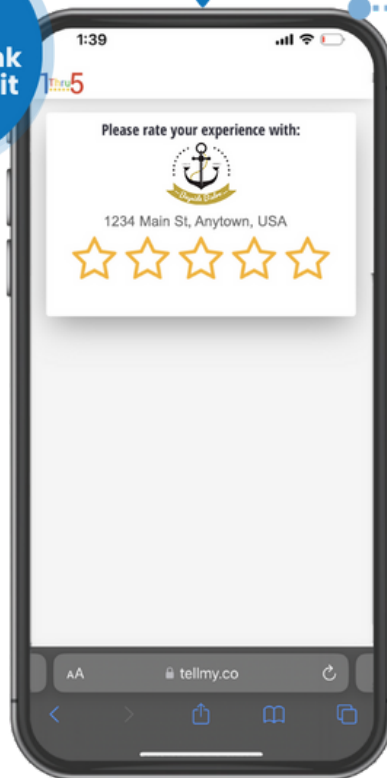
Auto Pilot Rating Requests

Send customers a **rating request** text message and/or email as soon as they leave your restaurant. 5-star ratings generate 5-star online reviews while non 5-star ratings generate feedback.

Jonathan, this is the manager at Bayside Bistro. We would appreciate if you could rate your overall experience on a scale of 1 to 5 by clicking the link below.

TellMyCo.com/1thru5

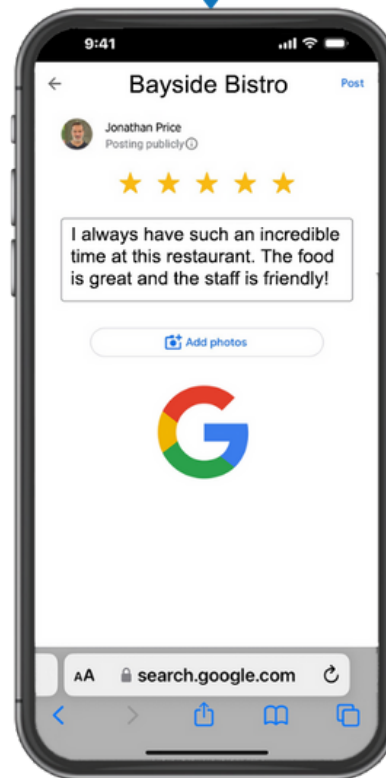
Click the link to see how it works.



Once customers leave your restaurant they immediately receive a **rating request** text message or email.



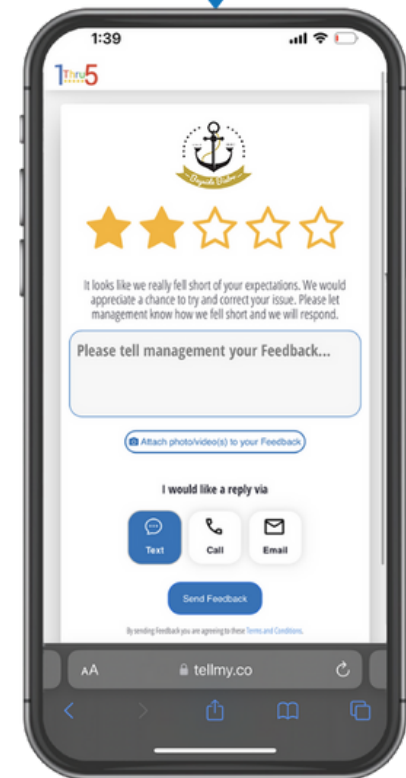
5 Star Reviews:



5-star ratings are taken directly to a Google review page for your business.



1-4 Star Reviews:



1-4 star ratings ask the customer to provide details as to why they did not have a 5-star experience.

Real Time Reviews

View and respond to public online reviews posted on Google, Yelp, Facebook, etc. **all in one platform.**

Auto-Respond feature will send 4 and 5 star Google reviews one of many personal customized responses.



Click Here

to get your restaurant's reputation score card.



The screenshot displays the 'Real Time Feedback' dashboard for 'Bayside Bistro'. The interface includes a sidebar with navigation options like Dashboard, Review Analysis, Keywords, Ask Tool, Business Performance, and Online Presence. The main content area shows a list of reviews with columns for Date, Location, Rating, Source, Summary, and Status. Each review entry includes a checkbox, a date, the location 'Bayside Bistro 1234 Main Street', a star rating, the source (Google or Yelp), a summary of the review, and a status dropdown with a 'Respond' button.

Date	Location	Rating	Source	Summary	Status
12/07/2022	Bayside Bistro 1234 Main Street	★★★★★	Google	Never been treated as horrible as we were today...	Not Responded Respond
12/07/2022	Bayside Bistro 1234 Main Street	★★★★★	Google	Wonderful staff that works at this place, but the manager is so rude...	Not Responded Respond
12/07/2022	Bayside Bistro 1234 Main Street	★★★★★	Yelp	Restrooms were absolutely filthy!	Not Responded Respond on
12/06/2022	Bayside Bistro 1234 Main Street	★★★★★	Google	The general manager is amazing. I had an issue with my server and he...	Not Responded Respond
12/05/2022	Bayside Bistro 1234 Main Street	★★★★★	Yelp	Called this restaurant once and a woman named Beth had an attitude...	Not Responded Respond on
12/04/2022	Bayside Bistro 1234 Main Street	★★★★★	Google	3 out of 10 times I come to this place, my order gets messed up. I will not...	Not Responded Respond
12/04/2022	Bayside Bistro 1234 Main Street	★★★★★	Google	The meal tasted amazing, but I ended up getting food poisoning.	Not Responded Respo Help

KEY BENEFITS

Does your current customer experience management platform do ALL of this?



On-site customers simply scan the QR codes strategically placed around your restaurant. ***Does not require an app download.***



Easily manage and respond to Feedbacks from both a **mobile app** or **desktop web portal**.



Enterprise view allows groups to **see** and **compare** all of their restaurants' performance.



Send customers a simple **rating request**. 5-stars go to public review sites, 1-4 stars generate private internal Feedback.



AI-powered customer sentiment analysis lets you quickly gauge your customer's sentiment when they submit Feedback.



Custom alert settings can be set up to ensure Feedback does not go unresponded to.



Create departments such as Hosts, Servers, Maintenance, etc., so designated employees only receive certain Feedback.



Customers can include **photos & videos** with their Feedback.

FEATURES



Real Time Reviews

Easily monitor and respond to all online public reviews from one aggregate portal. Positive reviews can automatically receive a one of several canned responses.



Quick Recruit

Includes QR codes to display on site that list the positions you are hiring for while capturing applicant contact information.



Multi Link Codes

Create QR codes that will direct customers to a custom landing page with a variety of links that you can create.



Trigger Codes

Create QR codes that pre-populate messages, instantly sent to management with a single tap.



Employee Feedback

By simply adding #EMP to the Feedback, employees can easily submit Feedback to management from anywhere.



Respond with Video

Easily respond to customers with a custom or pre-recorded video message addressing or thanking them for their Feedback.



Create Internal Incidents

Staff and customers can report internal incidents that are immediately delegated to the department selected.



Masked Calling

Call customers from your personal cell phone without fear of exposing your personal cell phone number.



Lost & Found Module

Employees can easily log and track found items in the management portal.



Integration with Chat GPT

Recommends responses based on Feedback submitted for faster engagement.

Why Restaurants Need Real Time Feedback:

Real Time Feedback allows customers and management to seamlessly communicate & address issues as they happen. Managers are now able to resolve issues & be proactive in problem-solving, while keeping customers satisfied. Restaurant managers can actively seek & act upon Real Time Feedback to demonstrate their commitment to their customers.

After their dining experience, customers will receive a personal text from your team inquiring about their experience at your restaurant. Real Time Feedback allows you to take care of situations quickly and respond immediately, reducing negative reviews. With Real Time Feedback your restaurants will continue to be in prime condition with satisfied customers.

Why Sign Up to Real Time Feedback:

- Instantly enhance customer interactions
- Boost positive online reviews
- Contract with no long-term commitment
- Platform is completely customizable
- Daily/weekly/monthly reporting
- Extremely affordable

Set Up a Demo Today!

Scan or click the code to submit your contact information.



(888) 294-1411



info@realtimefeedback.com

